Halos Development LLC Terms of Service

Last Updated: 1/14/25

I. OVERVIEW

- 1a). The website (https://halosdev.com) is exclusively operated by Halos Development LLC, hereby, referred to as "We", "Our", or "Halos Development" and its representatives. By using any of Halos Development's services you agree to all terms, conditions, and future adjustments to this document that may occur. Under any circumstances that you do not agree to the below-mentioned terms, you are not to access any portion of Halos Development's website or associated services.
- 1b). If it is deemed necessary for an adjustment to occur, you may or may not be notified. It is your responsibility to review the terms and conditions in this document regularly to remain up to date.
- 1c). To be clear, whilst Halos Development believes the product or service will be beneficial to the customer, we reserve the right to give no express or implied warranty as to the effectiveness of the digital assets or services provided.

II. COPYRIGHT

- 2a). When utilizing our services and after our service agreement has concluded, you will be given access to view the purchasable digital assets we provide to the public. The digital assets are but are not limited to plugins, plugin configurations, server setups, and other products.
- 2b.) Under no circumstances will you hold the rights to distribute, use, or portray products as your own. Copyright is still applied to the digital asset, regardless of alterations made to it after purchase.

III. PAYMENTS

- 3a). When purchasing a digital asset or services from Halos Development, you understand that you are required to pay the posted price mentioned by our associates. Unless you are given a predetermined discount code, there are to be no requests for a discount or free digital services or assets to be provided by Halos Development's representatives.
- 3b). We hold the right to not provide any support/assistance if you decide to purchase the digital asset or services from an outside source and are conclusively scammed. You are only to complete payment under legitimate/accurate information of yourself or someone else if provided prior permission.
- 3c). Before we accept payment from the client, we will require that a deadline is set before we begin working on the project. If a product is delayed due to third parties, the deadline may be extended to compensate for this. For example, waiting for a client response, waiting on updates from a third party software, or delays that are not directly caused by Halos Development and its associates.
- 3d). All payments must go through our approved payment methods, which currently include PayPal (G&S) and Stripe. In certain cases, cryptocurrency payments may be accepted at the discretion of management. Please note that we reserve the right to handle any chargebacks or payment disputes through our preferred payment processors if necessary. Failure to complete payment may result in Halos Development reselling and claiming the work as our own.
- 3e). A payment of 50% of the cost of the commission must be paid before any work can begin by our associates. The final product will be provided once 100% of the commission cost has been paid and confirmed by Halos Development.

IV. REFUNDS

- 4a). The digital assets you receive as digital files or digital services provided by Halos Development will have a strict **no refund** policy, unless it is determined to be absolutely necessary, such as but not limited to; a faulty or damaged product, reasonably dissatisfied service, or a late service.
- 4b). If you have a legitimate reason as to why you feel you are eligible for a refund, you may contact one of our representatives through a support ticket. The decision will be discussed among the present parties and a final decision will be provided. You are to accept this final decision, regardless of the said decision being one you're in disagreement with.

- 4c). Communication will only be performed in the appropriate commission ticket channel in the Halos Development Discord Server. If any outside communication takes place, the client waives their right to a refund.
- 4d). If there is an overdue deadline by fault of Halos Development, we will refund 5% per day past the deadline up to 45% of the original cost of the commission.
- 4e). If work has been started on a commission, and one of our associates is unable to complete the commission for whatever reason, the client will receive a partial refund corresponding to the progress completed on the product. (ie: 50% refund if the product is 50% completed).
- 4f). Refunds will always be given minus the Stripe, Paypal, or Coinbase fees as these are non-refundable.

V. CHARGEBACKS

- 5a). Halos Development has a strict **no chargeback** policy. There shall be no attempt to chargeback or claim payments to Halos Development to be fraudulent after successfully purchasing a digital asset or service.
- 5b). Under the circumstances that a customer decides to attempt to chargeback or claim Halos Development's payment as fraudulent, it will be considered a breach of this agreement. Similarly, if you use a third party's information to purchase a digital asset or service and they decide to chargeback or claim payments to be fraudulent, the original customer will be held accountable.
- 5c). In the situation that a chargeback or fraudulent payment claim is to occur, Halos Development retains all rights to take the necessary actions and precautions to reclaim lost digital assets or capital. These actions include, but are not limited to Payment Disputes, Compensation of lost capital, or Legal suits and/or Police reports.

VI. DIGITAL ASSETS

6b). It is the customer's responsibility to make sure all billing information is accurate when making a purchase. If inaccurate billing information is used, Halos Development retains the right to not provide a refund or transfer of the digital asset if requested.

6c). After purchasing the digital asset, this does not mean you own the digital asset by any means. The digital asset will remain the property of Halos Development and their original creator regardless of any third parties making alterations to the purchased digital asset, unless given express permission and rights to the product by Halos Development.

VII. DISTRIBUTION

- 7a). With all purchased digital assets, under no circumstances may you sell or distribute the digital assets on their own to third parties, unless certain requirements are met.
- 7b). You may only sell or distribute the digital assets if you are selling/distributing them through a one-time purchase of your entire organization.
- 7c). If you would like to discuss purchasing resell rights of the digital asset, you must contact both Halos Development's representatives through a support ticket and the original creator of the digital asset to receive written permission.

VIII. SUPPORT

- 8a). With every purchase of digital assets or services from Halos Development, you will have 1 month (30 days) of available post-purchase support. This applies to any general questions, directions on how to use the digital asset, and any bug fixes.
- 8b). Halos Development retains the right to remove your lifetime support if you are deemed to be undeserving of such priority assistance (immature, disrespectful, etc.) If this situation does occur, you will not be given any form of refund or granted chargeback due to your ability to request support being nullified.

8c).

IX. MISCELLANEOUS

9a). When accessing any portion of Halos Development's assets or services, you acknowledge that these terms and conditions hold the highest authority. Under no circumstances will any

third-party contracts, terms, or agreements lead to Halos Development's Terms of Service being deemed adherent.

9b). In the situation that you are found to be breaching the terms and conditions discussed throughout this document, you are to accept all consequences. There will be no form of dismissing or excusing a customer from said consequences after breaching this Terms of Service.

X. GENERAL PROVISIONS

10a). This Terms of Service will be construed under the laws of the State of Delaware in the United States of America. Any and all legal proceedings will take place in accordance with the laws of the state of Delaware, including but not limited to: (1) court cases, (2) police reports, and (3) any official document required by the State of Delaware in any legal capacity.

CONCLUSION

By accessing any portion of Halos Development's assets or service, and reaching the conclusion of this Terms of Service you acknowledge that you have thoroughly read all terms and adjustments made to the above terms and conditions.

Under no circumstance are you to continue to use or access other portions of Halos Development's website, assets, or services if you are confused or disagree with the above terms and conditions. If this is the case, you are to immediately contact a representative via a support ticket to remedy the issue. Failure to contact support will be viewed as automatic confirmation to agreeing with the above terms and conditions. Halos Development is not liable for any clients that do not read the above terms and conditions, utilizing our services will be considered an agreement to our terms of service. The client will be held liable for breaking our terms and conditions, regardless if they have read this document.